

Devexa Pro Features

- **One-on-One Communications**
 - Text messages
 - Voice messages
 - Media sharing
 - Audio & Video calls
 - Screen-sharing
- **Broadcasting (Operator to Users)**
 - Free text messages
 - Trading signals
- **Polls (Operator to Users)**
 - Repeatable, scheduled, triggered polls
- **Reports**
 - Users
 - Feedbacks
 - Dialogs (Export functionality)
 - Polls
- **Automated Scenarios (Canned responses by the chatbot)**
 - Provide market data
 - Provide historical prices
 - Predefined Questionnaire (KYC) walkthrough
 - Trading operations (subject to integration and regulatory approval)
 - Responses based on the inserted knowledge base (questions-answers data set)
- **Settings, Configuration and Create/Read/Update/Delete operations**
 - Bots
 - Channels
 - Flexible user groups with detailed segmentation and targeting
 - Operators
 - Connected news source can be personalized based on user interests
 - Connected Market Data provider
 - Legal documents to be enforced for Users
 - Supervised machine learning based on the provided data set (questions-answers)
- **Interoperability**
 - Conversational API
 - Management API
- **List of Supported Channels**
 - Telegram
 - Viber

- WhatsApp
- Facebook Messenger
- Proprietary Conversational API (used by Widget)
- **Widget**
 - Core messenger's features (text, media, voice messages, calls)
 - Co-browsing (screen sharing, drawing on a user's screen)
 - Feedback style
- **Administration**
 - Analytics
 - No "Powered by Devexa" logo in the widget